Use of our mobile app

§ 1 Information on the processing of personal data

(1) We provide you with a mobile app that you can download onto your mobile device. In the following, we inform you about the processing of personal data when using our mobile app. Personal data is all data that can be related to you personally, e.g. name, address, e-mail addresses, user behaviour.

(2) The responsible party pursuant to Article 4 (7) of the EU General Data Protection Regulation (DSGVO) is Heinrich Kopp GmbH, Alzenauer Straße 68, 63796 Kahl am Main.

You can reach our data protection officer at AB-Data Protect UG (haftungsbeschränkt), Dr. Michael Krebs, Frohsinnstraße 15, 63739 Aschaffenburg, Germany, telephone: +49 (0) 6021 30880, e-mail: kopp@ab-data-pro.de.

(3) When you contact us by e-mail or via a contact form, the data you provide (your e-mail address, name and telephone number, if applicable) will be stored by us in order to answer your questions. We delete the data accruing in this context, if the enquiry is assigned to a contract, after the time limits for the term of the contract, otherwise after the storage is no longer necessary (usually after three years), or restrict the processing if there are statutory retention obligations. The telemetry data will be deleted after 6 months.

(4) If we use commissioned service providers for individual functions of our offer or wish to use your data for advertising purposes, we will always carefully select and monitor these service providers and inform you in detail about the respective processes below. In doing so, we will also state the specified criteria for the storage period.

§ 2 Your rights

(1) You have the following rights vis-à-vis a data controller with regard to personal data concerning you:

- Right to information

- Right to rectification or erasure

- Right to restriction of processing

- Right to object to processing

- the right to data portability

(2) You also have the right to lodge a complaint (Art. 77 DSGVO) with the data protection supervisory authority responsible for our company -Bayerisches Landesamt für Datenschutzaufsicht (BayLDA), Promenade 27, 91522 Ansbach- or with any other competent data protection supervisory authority.

§ 3 Processing of personal data when using our mobile app

(1) When downloading the mobile app, the required information is transferred to the app store, i.e. in particular user name, email address and customer number of your account, time of download, payment information and the individual device identification number. In addition, the App Store (Apple or Google) still independently collects various data and provides you with analysis results. We have no influence on this data processing and are not responsible for it. We only process the data insofar as it is necessary for downloading the mobile app to your mobile device.

(2) When setting up the gateway and registering in the cloud, the following data is also stored: customer master data, network, devices and group names, network/device attributes (e.g. BLE network key or device firmware version), telemetry data (state of the device with time stamp).

(3) When using the mobile app, we process the personal data described below to enable the convenient use of the functions. If you wish to use our mobile app, we process the following data, which are technically necessary for us to offer you the functions of our mobile app and to ensure stability and security, so that they must be processed by us. The legal basis is Art. 6 para. 1 p. 1 lit. f DS-GVO:

- IP address

- Date and time of the request

- Time zone difference to Greenwich Mean Time (GMT)

- Content of the request (page visited)

- Access status/HTTP status code

- amount of data transferred in each case

- previously visited page

- browser

- operating system

- language and version of the browser software.

(4) Furthermore, in order to provide the services of the app, we require your device identification, unique number of the end device (IMEI = International Mobile Equipment Identity), unique number of the network subscriber (IMSI = International Mobile Subscriber Identity), mobile phone number (MSISDN), MAC address for WLAN use, name of your mobile end device, e-mail address.

(5) In order to be able to use all functions of the app without restriction, the following authorisations are also required:

Access to Bluetooth.

Permission for notifications (optional). This is for receiving notifications related to the app service.

Access to the camera (optional). This is for scanning the QR code to install the app or gateway.

Access to the microphone (optional). This is used to light up your LED light strips with music in the environment.

(6) The mobile app does not use cookies. When using it, we use technology comparable in function instead of cookies.

(7) Registration may be required to use the app for individual functions (optional). If you register, you must enter your e-mail address, user name and password. This requires a W-LAN/LAN or an internet connection to use the app. In this case, the following information will be collected and stored: The IP address of your home network; configuration of the devices you use and the groups and scenes you have created.

(8) In iOS, you have various options to largely restrict advertising and tracking. Tracking is basically done via the so-called "Advertising Identifier" (IDFA). This is a unique, but non-personalised and non-permanent identification number for a specific end device, which is provided by iOS. The data collected via the IDFA is not linked to any other device-related information. We use the IDFA to provide you with personalised advertising and to evaluate your usage.

If you call up the "Privacy" option in the iOS settings, you can largely deactivate the advertising analysis under "Tracking". If you activate the function "Allow apps to request tracking", our app will ask you whether you agree to advertising measures the first time you use it and you can activate or deactivate advertising. In addition, in the "Privacy" option, you can select "Apple advertising" and deactivate "personalised advertising". In the "Analysis & Improvements" option, you can also deactivate the "Share iPhone Analytics" and "Improve Siri & Dictation" function, which results in no static information about your use of iOS being transmitted to Apple. Please note that you may not be able to use all the features of our app if you restrict the use of IDFA.

State from: April 2023